

Salesforce - Preparing for Your Salesforce.com Service Cloud Consultant Certification (CRT 261)

Code:	CRT-261
Length:	1 days
URL:	View Online

Are you ready to take the next step in your career by becoming a Salesforce.com Certified Service Cloud Consultant? Instructors will present scenarios that will help reinforce your knowledge of Service Cloud functionality by thinking through requirements design considerations. The course provides an overview of the exam objectives to help you focus your efforts to prepare for the Salesforce.com Service Cloud Consultant Certification exam.

Who Can Benefit

Preparing for Your Salesforce.com Service Cloud Consultant Certification is designed for individuals who have experience designing Service Cloud solutions and are preparing to take the Salesforce.com Service Cloud Consultant Certification exam.

Prerequisites

- Review the different exam objectives and their weighting on the exam
 - Understand the product areas to focus on to best prepare for the exam
 - Discuss how to design Service Cloud solutions to meet specific business needs
 - Assess your exam readiness by answering practice questions
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