Business Skills - Powerful Persuasion

Persuasion is the ability to influence people's thoughts and actions through specific strategies. In this course, you'll learn how to position your ideas and desires so that they appeal to others. You'll explore the six laws of persuasion and the most effective persuasive strategies. You'll also learn how to use persuasion to guide others to win-win solutions.

Virtual short courses do not include materials or headsets.

Skills Gained

- The difference between persuasion and manipulation
- How to be persuasive
- The most effective persuasive strategies and how to apply them
- Tips for using persuasion at work
- How to use persuasion ethically

Who Can Benefit

All professionals

Course Details

1. Introduction

- Definitions
- The 'Why' of Persuasion
- Effective Persuasion
- How to Be Persuasive
- Usefulness of Effective Persuasion

2. Laws of Persuasion

- The Law of Scarcity
- The Law of Reciprocity
- The Law of Consistency
- The Law of Authority
3. Persuasive Strategies

- The Law of Liking
- The Law of Social Proof
- Using the Laws of Persuasion

4. Using a Persuasion at Work

- Negotiation Is the Art of Persuasion
- What Is Conflict?
- Difficult People
- The Persuasive Power of Listening
- Tips for Being Ethical

Schedule (as of May 3 2018)

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