

Salesforce - Building Lenses, Dashboards, and Apps in CRM Analytics

Code: ANC201
Length: 1 days
URL: [View Online](#)

Ready to start building in CRM Analytics? In this course, you'll find out how to design and create an effective dashboard layout to help viewers quickly find their way around. You'll learn how to build lenses and add them into your dashboard using the CRM Analytics Dashboard Designer. Once you've created a dashboard, you'll also learn how to optimize the dashboard for mobile. Finally you'll also learn how to organize your lenses and dashboards using apps and ensure that only the right users have access to them.

Skills Gained

When you complete this course, you will be able to:

- Build and manage apps in CRM Analytics
- Design a dashboard based on requirements, and create a dashboard template
- Create and add lenses to build a dashboard
- Optimize a dashboard for mobile use

Who Can Benefit

This course is aimed at users with the CRM Analytics license who need to build effective lenses and dashboards for their business users to explore their data. It may also be of interest to users who are connecting and integrating this data, to understand how it is used in the lens and dashboard building process.

Course Details

Lessons and Topics

Managing Apps, Lenses, Dashboards, and Datasets

- Overview of building and managing apps
- Building an app
- Manage apps, lenses, dashboards, and datasets

Designing a Dashboard and Creating a Template

- Dashboard Building Overview
- Designing a Dashboard
- Create a dashboard template

Building a Dashboard

- Building a Dashboard
- Adding Charts, Tables, and KPIs to a Dashboard
- Adding Filters to a Dashboard

Modify a Dashboard for Mobile

- Translating Desktop Dashboards to a Mobile Device
- Creating/Updating Mobile Dashboard Layouts

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