Salesforce - Prepare for your Advanced Administrator Certification Exam

Code: CRT211
Length: 1 days
URL: View Online

Are you ready to be recognized for your Salesforce administration skills by becoming a Salesforce Certified Advanced Administrator? By covering the details around the exam objectives, this course will help hone your knowledge of of next-level techniques to administer and manage Salesforce's CRM capabilities through guided scenarios, lecture, and discussion.

Skills Gained

When you complete this course, you will be able to:

- Configure data and application security.
- Describe Sales Cloud and Service Cloud applications.
- Implement business logic and process automation.
- Build advanced reports and dashboards.
- Apply data management best practices.

Who Can Benefit

This course is ideal for any administrator with an interest in furthering the development of their Salesforce CRM administration, Sales and Service Cloud management, and process automation skills, and who ultimately wants to succeed at the Salesforce Certified Advanced Administrator exam

Course Details

Lessons and Topics

Salesforce Security and Custom Objects

- Restricting and Extending Object, Record, and Field Access
- Determining Appropriate Sharing Solutions
- Territory Management
- Data Relationships

Automation, Change Management, and Auditing

- Process Automation Tools and Best Practices

- Change Management Options
- Sandboxes
- Deployment Tools
- Auditing and Monitoring

Analytics and Data Management

- Creating Reports
- Report Types
- Dashboards
- Data Quality Features and Policies

Sales, Service, and Content Applications

- Products, Price Books, Schedules, and Quotes
- Forecasting
- Salesforce Knowledge
- Entitlements
- Service Cloud Console Toolkit
- Content Management

Wrapping Up

- Test Preparation
- Practice Exam

Schedule (as of 3)

Date	Location	
May 3, 2024 – May 3, 2024	Virtual	Enroll
May 17, 2024 – May 17, 2024	Virtual	Enroll
May 30, 2024 – May 30, 2024	Virtual	Enroll
Jul 12, 2024 – Jul 12, 2024	Virtual	Enroll

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