

ITIL - ITIL® 4 Foundation Certification Training

Code:	1199
Length:	3 days
URL:	View Online

Start your ITIL 4 certification journey on the right foot! This 3-day ITIL 4 Foundation certification course provides you with the knowledge needed to pass the ITIL 4 Foundation Certification exam, which is administered on the last day of class. This course helps you explore the ITIL 4 end-to-end IT/digital operating model for the creation, delivery and continual improvement of tech-enabled products and services and how technology and IT teams play a crucial role in wider business strategy. Do you already have ITIL v3 experience or currently hold an ITIL v3 qualification? Try our ITIL 4 Foundation Express Course, ITIL 4 Foundation Certification Express Training. Specially designed for those with prior knowledge of ITIL v3 in mind, this express, bootcamp-style course immerses you in ITIL 4 so that you can prepare for and take the ITIL 4 Foundation certification exam on your own. Exam voucher and web proctoring included!

Skills Gained

- Prepare for and pass the ITIL 4 Foundation certification exam
- Identify opportunities to develop IT practices using ITIL guidelines
- Interact with IT teams using ITIL 4 terminology and concepts
- Explore the service value chain, and IT service management practices
- Recognize the importance of IT and business integration

Prerequisites
