# Avaya Aura Communication Manager Administration (Au Com Adm (0836))

**Code:** 0651
**Length:** 5 days
**URL:** View Online

In this course, you will learn to perform Communication Manager (CM) administration tasks. You will cover basic features and functions, creating a dial plan, setting up class of service (COS) and class of restrictions (COR), administering endpoints, performing system maintenance, and generating system reports. This course addresses CM release R5.2x through R6.3.

## Skills Gained

- Avaya configuration and solutions with Avaya Aura
- Hardware components
- System duplication and backup options
- Types of telephones
- Important boards and media modules
- Use Avaya Site Administration to manage:
  - Dial plan and feature access codes
  - Analog and digital stations
  - IP stations
  - Call park, bridged call appearance, and other basic features
  - COS and COR
  - Abbreviated dialing
  - Call forwarding
  - Call coverage

## Who Can Benefit

Avaya employees, partners, and customers responsible for software configuration of the Avaya Communication Manager

## Course Details

### Lab 1: Avaya Site Administration - ASA

### Lab 2: PuTTY

**Lab 3: Authentication, Authorizations, and Accounting (AAA) Services**

**Lab 4: Dial Plan**

**Lab 5: IP Telephones**

**Lab 6: Personal Station Access (PSA)**

**Lab 7: Copy, Alias, and Delete**

**Lab 8: Hold/Transfer Calls**

**Lab 9: Conference**

**Lab 10: Automatic Callback**

**Lab 11: Call Forwarding**

**Lab 12: Priority Calling**

**Lab 13: Calling Permissions**

**Lab 14: Service Observing**

**Lab 15: Bridged Call Appearance**

**Lab 16: Team Button**

**Lab 17: Meet me Conference**

**Lab 18: Hunt Group**

**Lab 19: Call Coverage**

**Lab 20: Abbreviated Dialing**

**Lab 21: ISDN, H.323, and SIP Trunk Configuration**

**Lab 22: ARS, AAR, and UDP Call Routing**

**Lab 23: Back Up (CM translations)**

**Lab 24: System Manager and Session Manager Configuration**

2015-06-10 11:19:08.377000000

## Lab 16: Team Button

## Lab 17: Meet me Conference

## Lab 18: Hunt Group

## Lab 19: Call Coverage

## Lab 20: Abbreviated Dialing

## Lab 21: ISDN, H.323, and SIP Trunk Configuration

## Lab 22: ARS, AAR, and UDP Call Routing

## Lab 23: Back Up (CM translations)

## Lab 24: System Manager and Session Manager Configuration

Download Whitepaper: Accelerate Your Modernization Efforts with a Cloud-Native Strategy
Get Your Free Copy Now

ExitCertified® Corporation and iMVP® are registered trademarks of ExitCertified ULC and ExitCertified Corporation, respectively
Copyright ©2024 ExitCertified ULC & ExitCertified Corporation. All Rights Reserved.